

Contents

1	Instructions	16
1.1	General instructions	16
1.2	This user manual	16
1.3	Declaration of conformity	17
1.4	Declaration art. 10.10 Directive 2014/53/EU	17
1.5	How to read the user manual	17
2	SmegConnect	18
2.1	Connectivity requirements	18
2.2	Installing the App	18
2.3	Product registration	18
2.4	Remote connection	23
2.5	Changing Access Point credentials	24
2.6	Display	24
2.7	Connection information	25
2.8	Cancelling the App registration	25
2.9	Cancelling the product registration	25
3	Software updates	26
3.1	What to do if...	26

ENGLISH

Dear customer, we would like to thank you for your confidence in us.
By choosing one of our products, you have opted for solutions where search for beauty meets innovative technical design to provide unique objects which become pieces of furniture.

We hope you get the most out of your household appliance.

Kindest regards.

SMEG S.p.A.

Apple, **App Store** and **iOS** are trademarks of **Apple Inc.**
Google Play Store and **Android** are trademarks of **Google Inc.**
Wi-Fi is a trademark of **Wi-Fi Alliance**.

The manufacturer reserves the right to make any changes deemed necessary for the improvement of its products without prior notice. The illustrations and descriptions contained in this manual are therefore not binding and are merely indicative.

TRANSLATION OF THE ORIGINAL INSTRUCTIONS

We advise you to read this manual carefully, which contains all the instructions for maintaining the appliance's aesthetic and functional qualities.

For further information on the product: www.smeg-professional.com/uk



1. Instructions

1.1 General instructions

- To use the App requires a Wi-Fi network with an Internet router via which the appliance and the mobile device are both connected.
- If the signal is too weak, install a Wi-Fi repeater close to the appliance.
- When outside the range of the Wi-Fi network, it is assumed that a data connection will be available for the mobile device in order to use the App.

WARNING: depending on your mobile network operator contract, additional costs may be incurred.

- The appliance can operate offline as a “non-connected” electrical domestic appliance but cannot be controlled via the App when the Wi-Fi or data connection is disabled.
- In compliance with the provisions regarding electromagnetic compatibility, the appliance belongs to group 2 and class B (EN 55011).
- This appliance complies with the current standards and directives regarding safety and

electromagnetic compatibility. However, it is recommended that people who wear pacemakers maintain a minimum distance of 20-30 cm between the pacemaker and the appliance when the appliance is in operation. Contact the pacemaker manufacturer for further information.

1.2 This user manual

This user manual is an integral part of the appliance and must therefore be kept in its entirety and within the user's reach for the whole working life of the appliance. Read this user manual carefully before using the appliance.



1.3 Declaration of conformity

The manufacturer, SMEG, declares that this appliance, equipped with Wi-Fi connectivity, complies with directive 2014/53/EU.

- Technology: Wi-Fi IEEE 802.11 b/g/n.
- Frequency: 2400-2497 MHz.
- Maximum output power: +18.5 dBm.
- The appliance operates in the ISM 2.4 GHz band.
- The maximum stand-by power consumption of the appliance connected to the mains is 2.0 W.

The full text of the EU declaration of conformity is available at the following Internet address:

www.smeg-professional.com/uk

1.4 Declaration art. 10.10 Directive 2014/53/EU

This radio equipment is **NOT subject to restrictions applicable to putting into service or existing requirements regarding authorisation for use in any EU Member State.**

1.5 How to read the user manual

This user manual uses the following reading conventions:



Instructions

General information on this user manual, on safety and final disposal.



Use

Information on the use of the appliance and its accessories.



Information



2 SmegConnect

The appliance is equipped with **SmegConnect** technology, which allows the user to control the appliance via an App on his/her tablet computer.

For further information, visit the website

www.smeg-professional.com/uk

2.1 Connectivity requirements

- Smartphone or tablet mobile device with iOS or Android operating system. The minimum versions of the operating systems are available from:

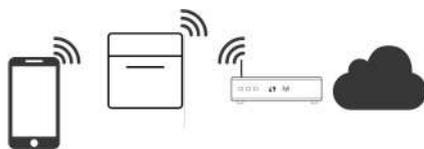
www.smeg-professional.com/uk

- Wi-Fi network (2.4 GHz band, WPA2-protected) active and available in the place where the appliance is installed.
- Internet connection.
- Name and password of the home Wi-Fi network or WPS (Wi-Fi Protected Setup) mode available.

2.2 Installing the App

- Download the SmegConnectPRO App from the App Store (Apple devices) or Google Play Store (Android devices) to your tablet device and install it.

2.3 Product registration



The registration process involves alternating between carrying out operations on the App **A** and on the display **D** of the appliance.

Make sure that you are close to the appliance.



The registration procedure can be interrupted at any time by pressing the "back" button. 



Creating an account



A

1. Launch the **SmegConnectPRO** App.
2. Enter the information required in order to register.

i the fields marked with an asterisk "*" are mandatory.

3. A confirmation e-mail will be sent to the address entered during the registration procedure.

Connecting to the appliance (Qualified technician only)

A

1. **Log in.**
2. In the following **Welcome Username** field, touch **Add product.**



3. Enter the email of the user requesting product registration.
4. Select "next" and position yourself in front of the device.
5. **D** Follow the app's instructions for the procedure to be performed on the display.



There is no need to activate the "Connectivity" setting on the appliance beforehand. The procedure starts automatically.

6. If the WPS option is available on your router, follow the "Automatic Mode" procedure; otherwise follow the "Manual Mode" procedure.



SmegConnect

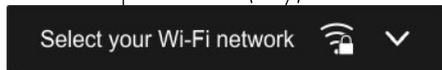
Manual mode



1. Press “next” on the display and on the app.
2. Follow the instructions on the app.
3. Go to the Wi-Fi settings on the mobile device and select the “smeg-connect” network.
4. Enter the password “smeg0001” and wait for the connection to be established.
5. Go back to the **SmegConnectPRO** App and press **Next**.



6. **D** Press “confirm” on the display.
7. **A** Follow the instructions on the app.
8. Enter the Access Point information:
 - Name of the home Wi-Fi network (SSID).
 - Wi-Fi password (key).



i The appliance supports network names (SSID) of up to 32 characters (spaces included) and WPA2 security settings (not WEP or WPA).

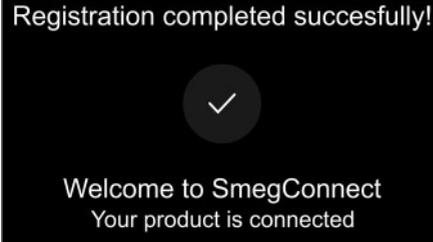
9. Touch **Next** and wait.





i During this phase, the mobile device reconnects automatically to the Wi-Fi network or to the original data network. No user action is required

10. Wait for the welcome screen to appear.



i During this phase, the mobile device reconnects automatically to the Wi-Fi network or to the original data network. No user action is required.

The Wi-Fi symbol lights up on the display. 

i  **Remote Control** in order to control the appliance via the App.

Automatic mode (WPS)



i Make sure that the WPS option is available on your router.

i Make sure that the mobile device is connected to the same Wi-Fi network to which the product will be connected



1. Press "auto mode" on the display and app.
2. Follow the instructions on the app.



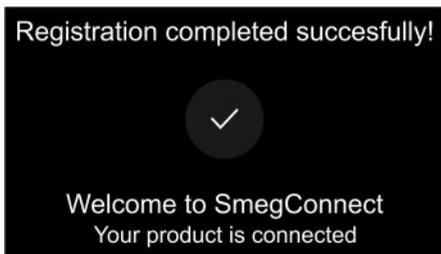
SmegConnect

D

3. Within two minutes, press the WPS button on your router.
4. Press "confirm" on the display and on the app.

A

5. Wait for the welcome screen to appear.

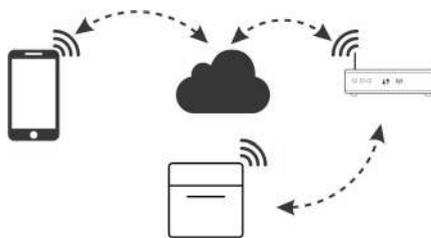


i During this phase, the mobile device reconnects automatically to the Wi-Fi network or to the original data network. No user action is required.

The Wi-Fi symbol lights up on the display. 

i  **Remote Control** in order to control the appliance via the App.

2.4 Remote connection



i Once the appliance has been registered, it can be connected or disconnected from the Internet at any time.

i The remote connection is available only after the appliance has been registered.

i The remote connection is already active when the registration procedure has been completed. Remote Control on the other hand is not enabled.

! **For safety reasons and in compliance with current legislation, the start cycle function is only available via the App when remote control  is active.**

**To activate remote control:**

After connecting the device to the Wi-Fi network (previous point):

1. Enter user setup.
2. Scroll down to the “Wi-Fi menu” item and enter the menu.
3. Enable “remote control”.



The remote control is disabled if the door is opened and if the appliance is switched off.

2.5 Changing Access Point Credentials

The procedure for changing Access Point credentials can be interrupted at any time by pressing the BACK button .



To change your Access Point credentials (**network name** or **password**):

1. **Log in.**
2. Go to the **Settings** menu in the product pages of the App and select **Change Access Point**.



3. If the WPS option is available on your router, follow the “Automatic Mode” procedure, otherwise follow the “Manual Mode” procedure (point 2.3).

2.6 Display

The display shows some useful indications for the user to check the connection status:

- The symbol  indicates that the device is unable to connect to your home router.
- The symbol  indicates that the device is connected to the home router but there is no connection to the cloud.
- The symbol  indicates that the device is correctly connected to the router and the Cloud. It also indicates the Wi-Fi signal level.
- The  symbol indicates that remote control is active.



The connection status is also shown when the appliance is switched off.



2.7 Connection information



The following information about the connection can be found in the settings menu in the product pages of the App:

- appliance registration date
- network name
- Wi-Fi signal strength
- Mac address of the connectivity card
- Firmware version of the connectivity card.

2.8 Cancel registration from the app



To cancel the registration of the appliance:

- Go to the settings menu in the product pages of the App and follow the instructions.

1. Press "Deregister".
2. Press "confirm".
3. Press "confirm" again.
4. The message "your product has been successfully deleted" appears..

You do not need to be connected to the cloud in order to cancel the registration on the appliance.

The cancellation is only local. Remember to cancel registration on the App as well.

The product can be registered again following the procedure described above.

To delete the user registration:

1. Enter the App under the user setup menu.
2. Select "delete account".

2.9 Deleting registration on the product

To delete the appliance's registration:

- Access the user setup menu.
- 1 Click "configure Wi-Fi network"
 - 2 Click "delete Wi-Fi"
 - 3 Click "confirm"
 - 4 The screen will show "your product has been deleted successfully"

The procedure can also be carried out from the engineer setup function.



3 Software updates

Appliance connectivity software (Firmware) updates are occasionally released.

If the appliance is connected to the home Wi-Fi network, updates are downloaded and installed automatically.

In some cases, the update requires user confirmation.

In these cases, the download symbol  appears at the bottom of the display. Press and follow the guided procedure.



The connectivity service is temporarily suspended during the software update. However, the appliance will continue to operate normally.

3.1 What to do if...

The symbol  is shown continuously on the front display:

- Make sure that the Wi-Fi router is switched on.
- Make sure that the Wi-Fi router is not too far away from the appliance.
- Check the Wi-Fi network (2.4 GHz band).
- Unplug the appliance from the power socket and then switch it on again after having made sure that it was switched off.

The symbol  is shown continuously on the front display:

- Check the Internet connection.
- Check the status of the data connection, if the mobile device uses it to access the Internet.
- Make sure that the Wi-Fi router is not too far away from the appliance.
- Check the Wi-Fi network (2.4 GHz band).
- Unplug the appliance from the power socket and then switch it on again after having made sure that it was switched off.



CF (Connection Failed) error appears on the display during the registration or the change Access Point procedure:

- Make sure that the Wi-Fi router is switched on.
- Make sure that the Wi-Fi router is not too far away from the appliance.
- Check the Wi-Fi network (2.4 GHz band).
- Make sure that the WAP2 security setting is available.
- Make sure that the name of the network does not exceed 32 characters (including spaces).
- Check the Internet connection.
- Check the status of the data connection, if the mobile device uses it to access the Internet.
- Unplug the appliance from the power socket and then switch it on again after having made sure that it was switched off.
- Try to carry out the procedure again later.

For further information see:

- the web page www.smeg.uk/faq/